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I am very happy to have the opportunity to write this recommendation letter for eppc.

We are a medium size company, but we operate in various fields such as traveling agency, customs agents, and car renting. Eppc has been our training provider for the past 4 years, where they have trained our staff in soft skill areas such as communication skills, customer service, business ethics and anti-corruption, etc.

Last year we contracted eppc on a behalf of our Slovenian partner that organized the staff retreat for 40 Slovenian doctors that visit Albania for their yearly team building event.

Thanks to Erald, Dalina, Jonela and Juli we created a very nice atmosphere, fun and different experience for our guests.

We appreciate the commitment, passion, correctness and flexibility of eppc team.

Best regards,

Eliana Bakiri

General Manager
Top Tour

